

The Sales-Margin Transparency Farce

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Regulation in financial markets requires the sell-side to clearly state the sales margin when trading financial products with their clients. Let me explain why this sales-margin transparency rule is actually a farce and why it actually doesn't help the client. Consumers are often led to think that zero-cost products are actually worth zero. As retail clients we are beginning to realize that filling an online survey at no cost with the potential to win a free-bee actually means that we are paying with our personal data rather than cash.

Now how does the sales-side make money with financial products, in particular with zero-cost strategies?

As an example we consider a UK-based corporate treasurer exporting to the US. She expects USD 1 M in 6 months and needs to convert it to GBP with the goal to maximize the GBP amount whilst being protected with a worst case exchange rate should cable rise, i.e. should GBP become more expensive in USD. She needs to sell USD and buy GBP in 6 months, needs to decide what how to protect her currency exposure in December 2018 when she is faced with uncertain Brexit negotiations and a potential upcoming drop in cable, but lock in a worst case of 1.3000 USD per GBP. This means that a worst she will have GBP 796,231 in 6 months, but ideally, she will have more pounds sterling.

We use the market data of 10 December of GBP-USD spot reference 1.2600, GBP 6-months money market rate 0.97%, USD 6-months money market rate 2.799%, 116 swap points, a 6-months forward rate of 1.2716, ATM volatility 13.744%, 25-delta risk reversal -2.774%, and 25-delta butterfly 0.363%. We visualize the volatility smile in Figure 1 implied by an SVI-interpolator on the log-moneyness space.





Figure 1: GBP-USD volatility smile of Dec 10 2019 visualized, strikes on the x-axis, implied volatility in % on the y-axis, black dot indicating the spot reference, red dots indicate the strikes of the risk reversal.

A bank offers the treasurer a standard currency hedging strategy called the *risk reversal*. In this strategy the treasurer buys a GBP call USD put with strike 1.3000, which represents her guaranteed worst case exchange rate in six months. To construct a zero-cost strategy she sells a GBP put USD call with strike 1.2400, which represents her best case. If the spot in 6 months trades between the best case and the worst case, she can sell her USD at the prevailing spot. If the spot trades above 1.3000, she has the right to sell her USD at 1.3000. If the spot trades below 1.2400, she is obliged to sell her USD at 1.2400.

This popular and common risk reversal strategy is offered to here at zero cost, so one may presume it is a fair transaction. With a spot reference of 1.2600, it doesn't appear fair at first glance, but the best and worst case with the spot is actually not a fair comparison, because the treasurer intends to sell the USD 1M in six months. Consequently, the fair benchmark is the 6-months outright forward rate, which is 1.2716. Her best case is further away (316 pips) from this benchmark than her worst case (284 pips). Consequently, paying no premium for the strategy feels like the treasurer is getting a deal. However, looking at the volatility smile in Figure 1, we spot that volatilities for lower strikes are much higher than for higher strikes. In fact, the GBP put USD call is *valued* with a volatility of 14.47%, whereas the GBP call USD put is *valued* with a volatility of 13.36%. By *"valued"* I mean that the mid-market volatility is used; I would used *"priced"* if either a bid- or offer volatility and sales margin were applied.

In reality, the FX options desk would quote prices for options to buy or sell, rather trading at the mid-market volatilities. In our example, the offer volatility for the GBP call USD put the treasurer wants to buy is 13.72%, implying an offer price of USD 27,886, and the volatility for



the GBP put USD call the treasurer wants to sell is 14.11%, implying a bid price of USD 28,386. Since the latter bid price the treasurer would receive is USD 500 higher than the former offer price the treasurer would need to pay, the overall offer price would be USD – 500, which is a negative number and means that the treasurer should receive USD 500 when trading the risk reversal strategy. Since she is offered the strategy at zero cost, which means that the treasurer neither pays nor receives anything for the strategy, the USD 500 can be considered the sales margin. The bank can then officially confirm that the sales margin for this strategy is USD 500, or 0.05% of the USD notional, or 5 basis points, which is reasonably competitive.

After the risk reversal is traded, and the trader adds it to his GBP-USD options portfolio, his portfolio value – after subtracting the USD sales margin that he owes his sales colleagues – goes up by USD 1,926, or 19 basis points. This can be interpreted in the way that bank actually locks in a total profit of 5+19=24 basis points, so USD 2,426 instead of USD 500. How does this comply with the requirement to state the sales margin in a transparent form? Well, as a matter of fact, complying with the rule is easy, but the actual figure one can state is rather arbitrary and can be stretched to shine. In our case it could be any number between 0 and 24 basis points. This is because one could have split the sales margin differently: USD 1,500 for sales and the USD 926 difference between the offer price and the mid market value for the trading desk. In my experience, this price is the more realistic one in inter-bank trading, particularly, because the trader's bid-offer for the second option is often reduced to zero, as his vega risk is reduced: selling one vanilla option makes his portfolio short vega, but buying the other vanilla option reduces his vega. In retail markets this is typically called "buy one – get one free". As a conclusion we learn:

The listed "transparent" sales margin of a financial product complies with the rules, but is at best the minimum sales margin. It can be substantially higher.

As a matter of fact, the transparency imposed by regulation only helps politicians and regulators, but actually doesn't add any value to the buy-side.

One might ask, how arbitrary the split between sales and trading profit is. In my opinion, this does not have a clear answer. The trader who warehouses his risk might – rightfully – argues that out of his 19 basis points sales margin he needs 15 to cover all his costs, and then only 4 basis points account for the actual profit. And then the question comes up, what actually counts as cost? This spectrum can be quite wide: from systems, to office rent and salaries, plus hedging costs in the interbank market. And since a risk-warehousing bank typically hedges its risk on a portfolio level, rather than for individual transactions, it is not at all clear,



how which fraction of the cost can actually be attributed to the single risk reversal strategy for our treasurer.

The second fact we learn is that any product that trades at zero cost, must have a negative initial market value, because the premium of zero is the offer price including all costs and all margins of all departments. And since the value marked to market (MTM) is between the bid and the offer price, the MTM must be negative.

Negative numbers are sometimes hard to understand, particularly if you drop out of school after second grade elementary school. You may remember the litigation of Ille Papier against Deutsche Bank in Germany, where Ille complained that in his ladder-swap, which the company had traded a zero cost in the beginning, generated negative coupons after the second year. The ladder swap pays a coupon based on the difference between the short term and the long term interest rate, thus coupons can be positive or – if the yield curve is inverted – negative. The judge made Ille win the case because the initial market value was apparently negative. The judgment states that "the defendant structured the swap intentionally with a negative market value at inception of EUR 80,000 (400bp)"¹. This negative initial MTM mislead the judge to conclude that the swap was unfair. Of course, one can argue about the size of the margin, but 400 basis points (bp) for a structured interest rate swap were within a range of common market practice at that point of time. It were cases like this that triggered a demand for transparency of sales margins – plus the general regulomania after the 2008 financial crisis.

¹ German Federal Court, Judgment 22 March 2011 (XI/ZR 33710), paragraphs 35-39.





Figure 2: Typical bid-and offer prices of a zero-cost strategy

The buy-side has a way to find out how large the bid-offer spread is by asking the sell side also for the bid-price, i.e. how much they would have to pay if they wanted to unwind the strategy right after entering into it. We illustrate in Figure 2 that immediately unwinding the risk reversal would cost the treasurer USD 4.352 (excluding sales margin). The figure also illustrates that any sales margin between zero and the negative MTM could be stated and labeled "transparent". It all depends on how to split costs, traders' margin and sales margin.

The various aspects of imposing rules create shifts in the market. Many banks abandon their derivatives business, but if you think this means that FX options are no longer traded, you fail by far. The business has moved on to vendors specializing in corporate treasury risk management solutions. However, these vendors currently still bank on the liquidity provided by the big market makers.

As a matter of consistency, the politicians and regulators should come up with a law that requires any grocery store to make its profit on each carrot transparent to the clients. Some might find this completely insane. For financial products it has become a rule.